

KNN is excited to partner with **C-Forward** to provide members with exclusive, discounted IT services. Whether you're a small team or a large nonprofit, these preferred rates put professional, mission-focused support within reach.

CHOOSE THE SUPPORT THAT FITS YOUR NONPROFIT



REMOTE SUPPORT PLAN - FOR NONPROFITS WITH 1-9 USERS

- Exclusive KNN member benefit!
- Affordable per-user pricing
- Remote-only support
- Advanced IT needs? You may qualify for the full support plan below.



FULL SUPPORT PLAN - FOR NONPROFITS WITH 20+ USERS

C-Forward will audit your IT systems and provide an appropriate support plan which will include the Remote Support Plan above, plus address the following as needed:

- Networking hardware & endpoint inventory
- Hardware warranty status & full network documentation (all locations)
- Software licensing review
- Windows patching, antivirus, & antimalware status
- Backup & disaster recovery review
- Power/air conditioning in network closets & internet bandwidth review
- Network security policies & overall security assessment
- Software recommendations (save money + improve UX)
- Recommendations & quote for current and future improvements



ORGANIZATIONS WITH 10-19 USERS CAN SELECT BETWEEN SMALL & LARGE GROUP PLANS DEPENDING ON WHICH BEST SUITS YOUR NEEDS



AFFORDABLE, TRANSPARENT PRICING

- **Large groups:** After your audit, you'll receive customized, scalable per-user pricing for ongoing managed IT services.
- **Small groups:** Enjoy exclusive access and special pricing.

Onsite support options are also available.



WHY THIS MATTERS FOR YOUR NONPROFIT

- Save money on IT support.
- Reduce downtime and risk.
- Strengthen cybersecurity protections.
- Gain expert guidance for future planning.
- Ensure your staff can focus on mission, not tech issues.

SCHEDULE YOUR FREE AUDIT OR LEARN MORE TODAY:



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